

SILVERTECH DMV MAC LAB

COMPLETE APPLE REPAIR SERVICES, PRICING AND CUSTOMER POLICIES

Professional Mac repair and workforce-training lab

SilverTech DMV Mac Lab provides independent hardware, software and board-level service for MacBook, iMac, Mac mini, Mac Studio, Mac Pro and selected Apple displays. Every paid repair begins with an intake inspection, testing and a written or electronic estimate.

MACBOOK AIR & MACBOOK PRO

Screen assemblies, batteries, keyboards, trackpads, charging issues, USB-C ports, overheating, fans, speakers, cameras and no-power diagnostics.

IMAC & APPLE DISPLAYS

No power, display problems, storage upgrades where supported, memory upgrades where supported, thermal service, software repair and data transfer.

MAC MINI, MAC STUDIO & MAC PRO

Startup failures, storage and memory service where supported, ports, power issues, operating-system repair, workstation setup and diagnostics.

LOGIC BOARD & LIQUID DAMAGE

Board-level inspection, corrosion treatment, connector repair, power-rail troubleshooting, component replacement and microsoldering assessment.

MACOS & SOFTWARE SERVICES

macOS installation, updates, startup repair, malware cleanup, performance troubleshooting, account setup, Time Machine and data migration.

BUSINESS & SCHOOL MAC SUPPORT

Mac deployment, Apple Business Manager guidance, MDM enrollment support, imaging workflows, classroom setup and device inventory services.

Diagnostic Fees

Service	Diagnostic Fee	Advanced / Board-Level
MacBook Air / MacBook Pro	\$69	\$129
iMac / Apple display	\$89	\$149
Mac mini / Mac Studio	\$69	\$129
Mac Pro	\$99	\$169
Liquid-damage evaluation	\$99	\$149-\$199
No-power / intermittent issue	\$89	\$129-\$179
Data-recovery evaluation	\$79	\$129+
Business fleet assessment	\$149	Custom quote

Diagnostic charges cover testing, disassembly when necessary, issue isolation and estimate preparation. The applicable diagnostic fee is credited toward approved repair labor when authorization is provided within 14 days.

TYPICAL MAC REPAIR PRICING

FINAL PRICE DEPENDS ON EXACT MODEL, PART QUALITY, CONDITION AND COMPLEXITY

Typical Service	Recommended Range
macOS install / startup repair	\$99-\$179
Data transfer or Time Machine setup	\$99-\$249
MacBook battery replacement	\$149-\$299 + parts
MacBook keyboard / top-case service	\$249-\$599 + parts
MacBook screen replacement	\$349-\$899 + parts
USB-C / charging-port repair	\$179-\$349
Fan cleaning and thermal service	\$99-\$199
SSD replacement or upgrade where supported	\$149-\$349 + parts
Memory upgrade where supported	\$99-\$249 + parts
iMac display or internal service	\$299-\$799 + parts
Logic-board repair	\$299-\$699
Liquid-damage board treatment	\$249-\$699
Data recovery	\$199-\$999+
Business Mac setup / deployment	\$125 per hour or project quote

Recommended Labor Rates

Labor Category	Rate
Standard Mac bench labor	\$125/hour
Advanced diagnostics	\$150/hour
Board-level / microsoldering	\$175/hour
Business onsite support	\$150 first hour
After-hours priority service	Add 50%
Minimum approved repair labor	\$99

CUSTOMER Q&A; AND REPAIR POLICIES

CLEAR EXPECTATIONS HELP PROTECT THE CUSTOMER, THE DEVICE AND THE TECHNICIAN

Do you offer free diagnostics?

No. Professional Mac diagnostics begin at \$69 because testing may require disassembly, Apple Diagnostics, power checks and software analysis. The fee is credited toward approved repair labor within 14 days.

How long will my repair take?

Many software, battery and cleaning services can be completed in one to three business days. Screen, board-level and special-order repairs depend on parts availability and complexity.

Will my files remain private?

Customer privacy is a priority. Access is limited to what is needed for testing. Customers should back up their Mac before service whenever possible.

Do you use genuine Apple parts?

Part options depend on the model, repair and availability. The estimate will identify whether the part is genuine Apple, original-equipment pull, premium aftermarket or customer supplied.

Can you repair liquid-damaged Macs?

Yes, subject to inspection. Liquid damage can spread corrosion and may involve more than one component, so results and warranty coverage are limited to the specific work performed.

What warranty do you provide?

Most completed repairs include a 90-day limited labor and installed-part warranty. Exclusions include liquid damage, physical damage, power surges, unrelated failures and tampering.

Should I back up my Mac first?

Yes. Back up important files and bring the power adapter. For certain services, you may also need to disable Find My or provide the login password for testing.

Are you Apple-authorized?

SilverTech DMV Mac Lab is an independent repair and training business unless a written estimate specifically states otherwise. We do not imply Apple authorization.

Recommended Service Policies

- A deposit of 50% is required for special-order parts or repairs exceeding \$300.
- Customers should back up important data before service. SilverTech is not responsible for pre-existing data loss or storage-device failure unless a separate data-recovery agreement is signed.
- Find My, firmware passwords or login credentials may need to be disabled or supplied for testing. Proof of ownership may be required.
- Completed devices should be collected within 10 days. A storage fee of \$10 per day may apply afterward.
- The 90-day limited repair warranty covers the specific labor and installed part. It excludes new failures, liquid exposure, impact damage, power surges and unauthorized reopening.
- Liquid-damage work is best-effort. Corrosion can cause delayed or unrelated failures after the original repair.
- Customer-supplied parts require prior approval and are excluded from the parts warranty.

- Activation Lock, account recovery and ownership disputes are not repair services; customers must resolve them through the account owner or Apple with valid proof of purchase.

CONTACT INFORMATION

Call/Text: _____

Email: _____

Address: _____

HOURS

Monday-Saturday: _____

Sunday: _____

Appointments recommended